

Oracle Database Upgrade

THE CLIENT

- Leading manufacturer of buses, trucks, Diesel engines, and Chassis

PROJECT

- Oracle Database Upgrade

Business Scenario

The client is a manufacturer of international brand commercial and military trucks, and is a provider of service parts for trucks and diesel engines. They were using a home-grown ERP system that was developed using forma 6i and was critical for their close processes.

Prior vendors were unable to upgrade their system due to the lack of identical development systems. Similarly, Oracle had replaced 6i with a newer version on 10gAs. ennVee was brought in to correct the mistakes made by the previous vendors, and to successfully execute the remainder of the database upgrade project.

Solution

ennVee was brought in to plan and perform the database upgrade without affecting the system and critical month end processes. After two months of analyzing the system, we understood the functionality and were able to build a comprehensive migration plan that would assure business continuity without breaking the system. Our solution included the following steps:

- Development instance identical to PROD
- Automated cloning of PROD to DEV
- Upgraded all databases to 11g

After discovering failure patterns and issues, we designed and implemented a new control on DEV and PROD to prevent access.

Outcome

We successfully upgraded the system to the latest release in three month months from the start of our engagement and also at the end of the project.

Our approach for success

ennVee's Business Applications team assists clients in achieving maximum business benefit in ERP applications by providing:

- Business Knowledge - We speak your language and understand your business, allowing us to translate technology into meaningful solutions
- Accelerated Benefits Realization - Our pragmatic approach to delivery focuses on aligning and prioritizing our services to your organizational goals and objectives allowing you to accelerate your return on investment
- Risk Mitigation - Our experienced consultants and our comprehensive approach to risk management form a basis for success