

Oracle E-Business Suite R12 Upgrade

THE CLIENT

- Library and educational software company

PROJECT

- Oracle E-Business Suite R12.1.x Upgrade

Business Scenario

The customer is a leading provider of library and educational learning software. They decided to upgrade their existing Oracle E-Business Suite to R12.1.x, and implement the R12 version of Sales Online, Marketing Online, Customer Care, Field Service, Service Contract and Configurator. Additional challenges included issues with the current customer structure, meaning that the customer model needed to be reorganized with TCA. Order management also needed to be reconfigured due to data structure changes.

Solution

We successfully implemented Oracle HR/ Payroll, Time Management, Projects, and Financials modules. Oracle Time Management was significantly customized to accommodate business requirements. Data from the previous version of EBS was converted into Release 11i. All the reports were reevaluated and converted to Oracle Reports, and we further performance tuned all poor performing reports. Finally, we re-implemented Oracle Applications and converted data from a Multi-Set of Books environment to a Multi- Reporting Currency (MRC).

Outcome

The customer obtained a powerful ERP application to handle most of their complex business requirements. We successfully completed the integration of Marketing, Sales, Service and Back Office divisions, and developed a comprehensive reporting system comprised of Oracle Reports, Discoverer, and FSG's. Our solution improved the reliability and stability of the customer's Oracle Applications environment, allowing the customer to achieve substantial performance improvements on bolt-on custom applications and an Oracle-supported hardware environment.

We implemented an easier maintenance of environment, as Multi-Set of Books environment is multiple instances to manage, versus managing a single instance for Multi-Org. This allowed company's vendor to check on parts on-hand qty and list price on-line, and enabled the company's customers to check the status of all service requests online

Our approach for success

ennVee's Business Applications team assists clients in achieving maximum business benefit in ERP applications by providing:

- Business Knowledge - We speak your language and understand your business, allowing us to translate technology into meaningful solutions
- Accelerated Benefits Realization - Our pragmatic approach to delivery focuses on aligning and prioritizing our services to your organizational goals and objectives allowing you to accelerate your return on investment
- Risk Mitigation - Our experienced consultants and our comprehensive approach to risk management form a basis for success

ennVee is backed by over 15 years of delivering optimal ERP and custom developed solutions. Our seasoned technologists are committed to delivering quality solutions to customers across a myriad of industries.

Contact us to start your next project or to fix an existing one

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