

Oracle E-Business Suite R12 Upgrade

THE CLIENT

- Global events technology provider

PROJECT

- Oracle E-Business Suite R12.1.3 Upgrade
- Oracle Database Upgrade
- Sun Solaris Upgrade

Business Scenario

The client was in the process of obtaining new corporate financing from an outside venture capital group. The state of their Oracle EBS system was flagged as a major concern to the investor group. They were running on an unsupported version of Oracle EBS. As a prerequisite to acquire funding, they needed to upgrade to a supported version of Oracle EBS. The upgrade also needed to be completed in 3 months.

As a long term provider of EBS and DBA support to the client, ennVee understood the specific ERP needs and constraints of the business and the timeline. Having turned to ennVee to undertake the hardware and application upgrade, it was logical that ennVee would also facilitate the deployment of the Oracle EBS tools release to ensure as smooth migration as possible.

Solution

The ennVee project team needed to ensure that the customer's Oracle EBS could support the new business critical requirements related to business growth and multiple acquisitions from Europe and Asian counties.

The business continuity was in a critical situation to even support the current business due to one being unsupported hardware, OS and unsupported Oracle application with 40 + Integrations to different home grown applications and with no documentation. The challenge was to migrate the hardware, upgrade the application and integrate the application within the timeframe set by board due to M&A. The hardware and application upgrade could not be delayed, and so the challenge lay in performing the requisite tools upgrade concurrent to the infra project.

Outcome

The upgrade to Hardware, EBS Application release R12.1.3 delivered:

Stability - The upgrade allowed the customer to implement a much needed hardware upgrade that eliminated the risk to the business of system failure.

Compliance - The project enabled the organization compliance with business continuity, supported version of the hardware and software and eliminated Risk associated with non-compliance.

M&A - The project enabled the organization to integrate the new company and their employees into a single global system. In addition, they could integrate with any future expansion.

Functionality - Availability of new features from current version of application allowed business users to excel in their daily business process.

Productivity Gains - The mobility provided with the upgraded tools release has realized significant productivity gains in the sourcing and procurement, warehouse management, consolidated global reporting and better business intelligent solution. In addition, improvements to forms and functionality have reduced processing and administrative time whilst the drain on IT resources in maintaining the system has been reduced.

Positioned to upgrade - The solution also provided a platform that could support future technology projects.

Our approach for success

ennVee's Business Applications team assists clients in achieving maximum business benefit in ERP applications by providing:

- Business Knowledge - We speak your language and understand your business, allowing us to translate technology into meaningful solutions
- Accelerated Benefits Realization - Our pragmatic approach to delivery focuses on aligning and prioritizing our services to your organizational goals and objectives allowing you to accelerate your return on investment
- Risk Mitigation - Our experienced consultants and our comprehensive approach to risk management form a basis for success

ennVee is backed by over 15 years of delivering optimal ERP and custom developed solutions. Our seasoned technologists are committed to delivering quality solutions to customers across a myriad of industries.

Contact us to start your next project or to fix an existing one

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