

## Case Study

# Migrating from Oracle Portal to Microsoft SharePoint

## Client

- Supplier of Digital Printing systems for the printing industry
- Digital printing solutions focused on production-class inkjet printing technology
- Project Location: Chicago, IL
- 5,400 employees worldwide

## Scope

- Migrate from Oracle Portal to Microsoft SharePoint

## Project Overview

The client provides digital commercial printing solutions and technologies to customers around the world, though enterprise collaboration became a pervasive issue. The North American business group was limited to using a single (Oracle) portal in order to access all content located across various network servers. Additional challenges included the following:

- Cumbersome portal access for employees and customers
- Extravagant licensing costs for remote login from Oracle
- An excessive amount of time and effort would be required to implement any changes or enhancements to the existing portal
- Low user adaption due to lack of flexibility in the current software

## Solution

ennVee's Microsoft consulting team implemented SharePoint in place of Oracle Portal, and subsequently migrated all existing content: Software training, execution processes, various products and services, relevant new technology services, software download process notes, Patch management process and release management notes, client/employee login management processes, new product broadcasting, and product catalog and reports. We also transferred to the new content management system, all customer install base and warranty information, management of phone support, and schedules.

## Business Benefits

The transformation initiative enabled greater usability and ease of maintenance with IT assistance. The client was well-positioned to implement any enhancements or new releases of SharePoint at minimal TCO. Our solution also provided greater flexibility by allowing the sales and marketing business groups to manage the portal directly.