

Oracle Master Data Management Consulting Services

Overview

ennVee's Master Data Management (MDM) solutions consist of a set of applications (or MDM Hubs) designed to consolidate, cleanse, govern, and share these key business data objects across the enterprise and various points in time. Included are pre-defined extensible data models and access methods, along with powerful applications to centrally manage the quality and lifecycle of master business data.

Our professional services address the impact of Master Data and challenges of providing data management in enterprises. We take into account the capabilities and limitations of various MDM tools in the market to engage diversified customer projects that span the comprehensive MDM lifecycle. ennVee's MDM consultants have extensive business process expertise, primarily centered within Oracle Siebel Universal Customer Master, Oracle Customer Data Hub, Product Hub, Oracle PIM, and Supplier Hub.

An imperative asset to any dynamic organization

Higher complexity and importance of master data increases the need to manage it effectively. Only when this data is effectively managed will it be possible for the organization to clearly identify and understand its clients.

To have a truly stable and comprehensive MDM system, it is imperative that:

- master data is properly understood and managed during M&A's
- complex data hierarchies are simplified and restructured to align to the business needs
- information overload is reduced and a 360° view of the master data can be easily obtained
- a synergistic approach is applied across business workflows and IT solutions to boost data quality
- implementation leverages the technology, tools, and processes required to create and manage consistent and accurate master data

Why ennVee

- Deep domain experience from Business Consulting, to Implementation and Support
- Commercial industry expertise
 - Complex MDM Projects
 - BI Roadmap and Implementations
 - E-Business Suite to Process Automation
 - Oracle Fusion Middleware-SOA Integration
 - Project Portfolio Management Implementations
- Hybrid global support model

Our Expertise

- Data Strategy and Data Governance
- Business Process Analysis
- Data Quality, Architecture, Profiling
- MDM Integration (Canonical, Business Process Orchestration, and BAM)
- BI Planning and Execution (OBIEE, Hyperion, ETL resources)
- Project Portfolio Management
- Fusion Middleware and Applications
- Enterprise Content Management

MDM Implementation Services

- Oracle Universal Customer Master (UCM)
 - Oracle Customer Hub (OCH)
- Oracle Customer Data Hub (CDH)
- Hyperion DRM
- Oracle Product Hub (PIM) and Product Data Quality
- Data Quality Tools (Informatica IIR, Trillium, and Oracle Data Quality (ODQ))
- MDM Applications
- Customer Hub
- Product Hub
- Supplier Hub
- Site Hub
- Data Relationship Management

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- MDM resource availability and consistency
 - Dedicated pool of on-shore resources
 - Hybrid "on-shore/off-shore" pool

COMMON USE CASE

The Importance of Data Integration

It was clear that your sales team needed to move their CRM system into the Cloud. Since you were already running Oracle E-Business Suite ERP, Sales Cloud emerged as the front-runner. You had an aggressive timeline to meet and decided to hire an implementor specializing in "rapid" implementations.

Fast forward 1-2 months—you have successfully implemented Sales Cloud, Oracle EBS is up and running, but now your customer data is in a state of disorder. The bottom line is that the implementor does not understand

trading architecture or Oracle E-Business Suite.

Key Challenges

- Duplicate customer data that does not fully synchronize and causes blowback for the billing department.
- Duplicate new records in Sales Cloud created by the sales team—validation was never enabled, so there is no active mechanism to check if an account already exists or is set up in Oracle EBS.
- Improper synchronization of customer data, which creates faulty quotes, invoices, and orders. Multiple