

# Oracle E-Business Suite Implementation & Upgrade Services

## Global Oracle ERP Implementation Practice

### REAL BUSINESS INTEGRATION

Oracle E-Business Suite offers your business a complete set of applications capable of automating any function of your daily business processes. Available for purchase by module or as a complete suite, Oracle applications assist you in everything from running your supply chain operations to managing your employees to marketing, selling, and providing customer service. Oracle E-Business Suite applications help you know more about your business; do more with your resources, and spend less.

We specialize in Oracle Applications, utilizing “best practices” and a proven methodology to successfully guide our clients through their Oracle ERP implementation.

### OUR BACKGROUND

ennVee has an extensive background of helping clients overcome the challenges of ERP implementations. We collaborate with our clients during all phases of the implementation, from project planning to requirements definition, data conversions, to end-user training and all aspects in between.

### OUR METHODOLOGY

Our proven methodology will direct your implementation process from defining and mapping initial business requirements, to the design and setup of the architecture, data conversion, testing to production, and final training. We also offer ongoing support to help you transition from your legacy system to the new Oracle instance.

### BOTTOM LINE

ennVee’s consultants develop solutions to meet your implementation objectives.

Our team of seasoned professionals has a proven track record of delivering results within project budget and schedule constraints. We understand the technology and have the experience to provide on-time, on-budget Oracle implementation solutions.

Our innovative ideas, along with our skilled and experience staff are a winning combination. You can count on ennVee to provide the Oracle expertise necessary for your business technology needs today and into the future.

## Upgrading with ennVee

### STEP UP TO BETTER BUSINESS

Contemplating an upgrade from Oracle 11i to R12.x? Are you wondering how to accomplish this Herculean feat? Wouldn’t you like assistance from a company with proven experience doing R12 upgrades? ennVee’s expertise with R12 upgrades will make the complex seem easy. ennVee offers a wide-range of services that ensure that your R12 upgrade lives up to expectations.

At ennVee, we combine our understanding of Oracle Applications with your company objectives to propose an optimal approach for migrating to R12. ennVee can assist you in measuring return on investment for upgrading to R12 and assure the upgrade will be a success. Your company can gain real-time visibility into all aspects of your business, by completing an R12 upgrade.

Upgrading to Oracle R12.x offers numerous key benefits like online patching, added functionalities, web-based capabilities, enhanced screen views, workflow in all modules, and a reduction of customizations and patches. Workflow, which is unique to the R12 release, also provides greater power and flexibility to the end user.

Utilizing established methodologies and Oracle know-how, ennVee can quickly resolve issues and steer the project around any obstacles that arise, resulting in a smooth upgrade of your production system. Our talented consultants will work closely with your staff during the knowledge transfer and testing processes, affording a seamless transition of data/information. In addition, these steps will conclude in an efficient production cutover that minimizes risk and system downtime.

Having ennVee complete your Oracle R12 upgrade will save you time, money, and risk so you can focus on your ever-demanding core business needs.

## Implementation Services

### IMPLEMENTATION ASSISTANCE

- Assessment, Strategy, and Planning
- Functional project team training
- Functional setup design and implementation assistance
- Technical team training
- Technical interfaces, conversions and customizations
- Database Administration
- End user procedure documentation (Tutor)
- End user training

### IMPLEMENTATION OPTIONS

- Software-as-a-Service
- Accelerated business flow-based
- Near-shore & offshore co-located teams
- Coaching & mentoring

### MAINTENANCE & SUPPORT

- Assessment, Strategy & Planning
- Application maintenance (functional & technical)
- Support team training and mentoring
- Project team support
- End user training
- End user support
- DBA mentoring and support

### OUR EXPERTISE

- Supply Chain Planning
- Manufacturing Execution
- Warehouse Management and Logistics
- Financial Management and Compliance
- Human Capital Management
- On-shore Client Support Centers
- Business Intelligence
- Systems Integration
- Managed Services

## Methodology

Our implementation methodology is tailored to meet the specific requirements of your organization's Oracle implementation or upgrade. The methodology draws on ennVee's project engagement experience and expertise, fundamental implementation guidelines, and tasks and deliverable templates.

The methodology delivers a high degree of management control by dividing projects into six phases. Each phase break represents a strategic point in the project where the business needs and project objectives are confirmed. The end of each phase reflects the completion of project deliverables that is reviewed and approved by the project team.

This methodology ensures customer success by bringing time-tested, proven implementation techniques to every project.

### PROJECT MANAGEMENT

#### *Initiation, Planning, Execution & Completion*

The Project Management phase provides a framework for consistently planning, estimating, controlling, and completing projects. During initiation, the customer and the project manager establish the project foundation and operational procedures.

ennVee works with your project team to develop an initial implementation work plan, identifying the detailed project tasks, resource assignments, task estimates, and milestones as a baseline for measuring progress. Key project progress metrics are highlighted to ensure that progress is made according to plan.

### REQUIREMENTS DEFINITION

#### *Architecture and Business Requirements*

ennVee analyzes and models our customers' business processes and recommends an appropriate use of the Oracle Applications to support these processes. Requirements that are not easily supported by the Applications are identified and resolved accordingly. The focus of this exercise is to ensure that the applications can support the customer's business needs without costly customization.

### SOLUTION DESIGN

#### *Architecture and Application Configuration, Customization Design*

ennVee consultants assist in the development of detailed designs, taking into consideration organizational changes, process improvement, and reengineering initiatives. During this phase, project team members create detailed narratives of process solutions developed during the operations analysis. ennVee carefully scrutinizes these solutions and assists in choosing the most cost-effective alternatives that meet future business requirements.

### BUILD AND TEST

ennVee works with the project team to configure and test the applications. Custom reports, data conversions, interfaces, customizations and extensions are also developed and tested in this phase.

### ACCEPTANCE AND TRANSITION

ennVee works with the project team to document production setup, conduct end-user training, acceptance test the system, and ready the applications for production.

### PRODUCTION AND POST-PRODUCTION

The production phase involves the cutover to the Oracle Applications. The ennVee team monitors the system, supports the users, documents problems and applies fixes in a controlled manner. Our focus on technology transfer to the operations team helps to ensure future stability of the system.

## Skill Set

Functional and technical resources are available in all areas of Oracle's ERP system in order to fulfill the above stated phases of an implementation or upgrade project.

### FUNCTIONAL & TRAINING

- Financials
- Supply Chain
- Human Resources
- Order Management
- Manufacturing
- Self Service
- CRM
- HCM
- Custom Applications
- Workflow
- Systems Administration

### TECHNICAL

- Database Administration
- Database Installation & Tuning
- Software Installation
- Related Hardware Installation
- Design
- Custom Development
- Workflow
- SQL
  - \*Loader
  - \*PLUS
  - \*ReportWriter
  - \*Reports
- PL/SQL
- VI Editor
- ADI
- Unix
- Oracle Reports 6.0-12c
- Forms 6.0-12c
- Discoverer
- Oracle RDBMS 6.0, 7.x,8.x
- COBOL/Microfocus COBOL
- VSAM
- Database Installation & Tuning

Contact us to automate your next upgrade or to fix an existing one.

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ennVee is backed by over 15 years of delivering optimal ERP and custom developed solutions. Our seasoned technologists are committed to delivering quality solutions to customers across a myriad of industries.

Contact us to learn more about our complimentary assessment program

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