

DATA SHEET

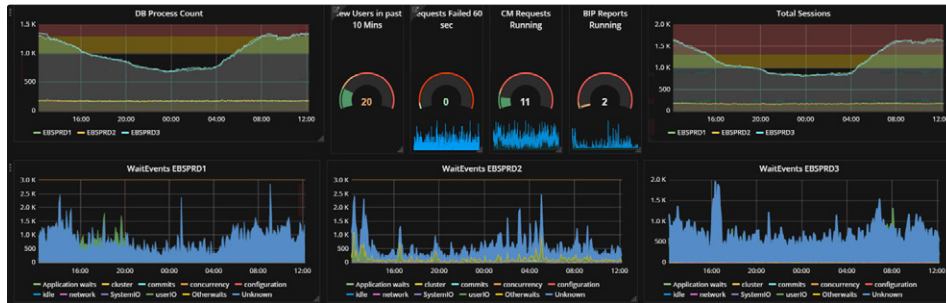
TrendZ® Enterprise Applications, Middleware, & Infrastructure Performance Monitoring

PERFORMANCE MONITORING DEMYSTIFIED

As companies continue to expand geographically, they must also scale the back-office ERP system. Whether you've recently gone through a merger or acquisition, implemented a new system, or opened a new business unit, the performance and availability of your ERP systems is critical to success. As companies continue to grow, they need enterprise-wide visibility into system performance to proactively manage and mitigate factors that negatively impact the business (i.e. unplanned downtime, application performance, SLA, Root Cause Analysis, etc.).

One Graph Contains Everything

TrendZ provides ground-floor application performance insights into concurrency and transactions, through month end and period close, and down to database, hardware, and OS statistics. All systems and KPIs are consolidated into a centralized dashboard to make it easier to navigate complex performance monitoring workflows. Through real-time, historic analytics, you will have greater foresight to know what and when to scale, and greater visibility to make smarter strategic decisions.



Dashboards geared towards executives

We designed TrendZ with executive leadership in mind. Our goals are to eliminate the number of steps required to figure out the cause of performance issues, and simplify and streamline communication between executives, managers, and technical teams. TrendZ's visual dashboards engage all audiences and allow executives to know exactly how their systems are performing in real-time. CIO's can quickly access the dashboards from any device without having to request the same information from the technical team. As a result, they can reduce the gap between management and technical teams, leading to greater productivity and less unpredictability.



KEY FEATURES

- Proactive 7x24 performance monitoring, 100% time-based
- Monitor all systems and KPIs from a centralized command console
- Dashboards for executives and other functional areas to track key metrics
- Desktop, Tablet, Smart Phone accessibility
- Holistic representation of system health and performance
- Drill down by component, functionality, operating unit, module (approval/workflow), and more.
- Simplified tuning pack
- "Smart" alerts (email, text message/SMS, service desk)
- Generate Month End Reports
- Built-in log parser (HTTP, Apache, Alert, OAM)
- Transactional and Concurrency monitoring
- Workload and health predictions
- Monitor Monthly and Shipment processes, Invoice Gen, Lockbox, and more.

SYSTEMS SUPPORTED

Out of Box Monitoring:

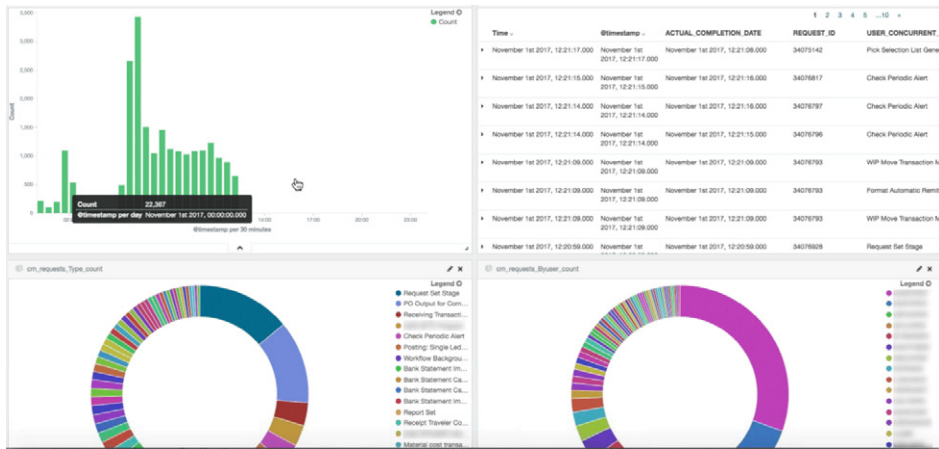
- Oracle E-Business Suite ERP
- Oracle SOA
- OBIEE
- Oracle Access Manager (OAM)

Track Business Activities & Business Processes

Obtain a wide breadth of insights into key activities and processes like business close, month-end processes, concurrent requests threshold, timing for key reports, pending work orders, monthly shipment processes, invoice gen, and lock box. TrendZ can be customized to monitor all workflow activities, order cycles, month-end activities, key reports, enhancements, and alerts.

System Utilization

Drill down for details to see who was using each orig, and understand licensing requirements. Monitor how different people are using the system across the globe.



CUSTOM MONITORING

We offer the option to customize TrendZ to monitor any system or application in your portfolio, including:

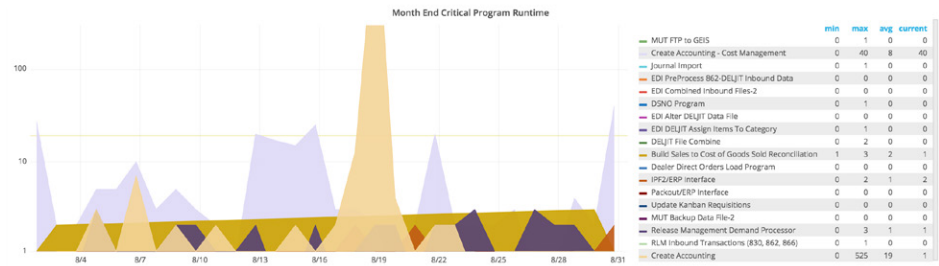
- Demantra Advanced Supply Chain Planning (ASCP)
- Oracle Value Chain Planning (VCP)
- Hyperion
- Essbase
- Oracle Transportation Management (OTM)
- Infrastructure
- Agile PLM
- Siebel
- Microsoft SQL Server

CHALLENGES ADDRESSED

- Lack of enterprise-wide visibility into application performance
- Effectively managing OPEX
- More time spent on maintenance rather than forward-looking projects
- Optimizing application performance before it impacts Operations and Customers
- Controlling the frequency of unplanned downtime and outages
- Improving Service Level Quality
- Maintaining GRC, while increasing ROI
- Controlling the growth of licensing costs
- Solving performance issues before customers and/or business users are affected

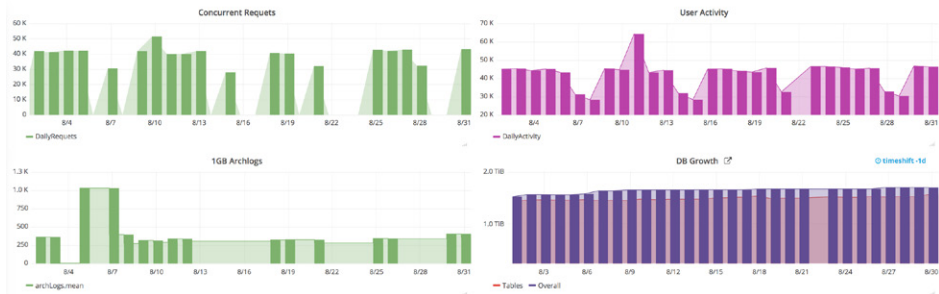
Month-End & Period Close

Gain a clear understanding of deviation and system behavior at different periods of time.



Capacity Planning

Use historic data and analytics to anticipate and accommodate growth.

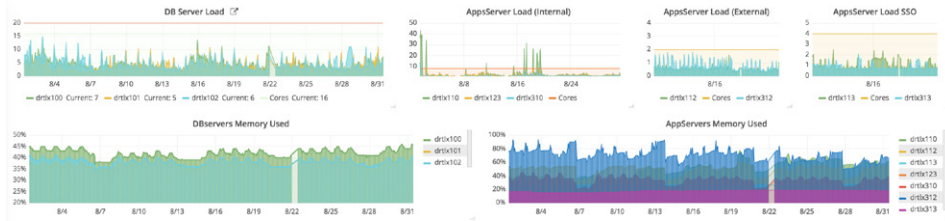


Historic Data Trends

View data historically from any period of time. Extract smart trends from the collected data to drive usage statistics, capacity planning, potential issues, and performance.

Storage & Hardware Requirements

In-depth historical analysis into storage and hardware utilization creates a hollistic understanding of usage trends and how changes affect overall performance.

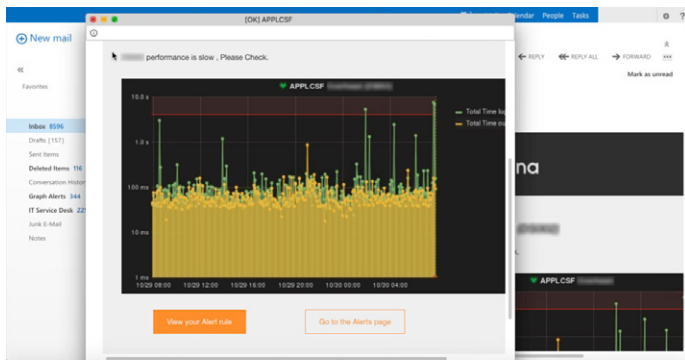


BUSINESS BENEFITS

- Reduce downtime and unplanned outages by improving issue response time and resolution
- Increased business agility
- Reduce the amount of time spent monitoring and managing your systems
- Decrease OPEX and TCO
- Service Level alignment
- Improve customer experience
- Improve ITSM quality
- Enhance COBIT and GRC
- More proactive IT

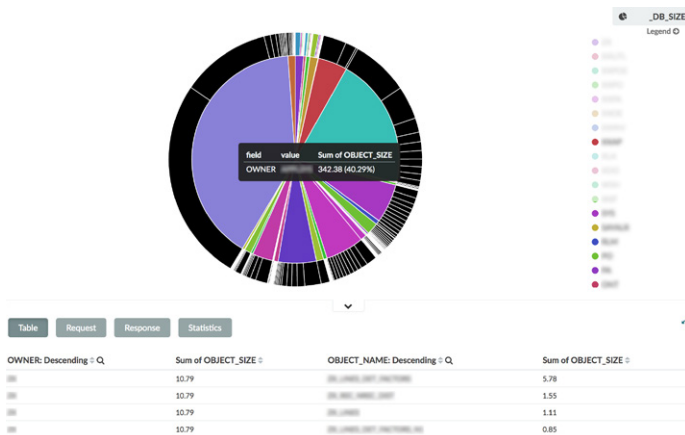
Eliminate Noisy Alerts

You decide when and how to be alerted by setting up an alert threshold. TrendZ will only send out a notification when a KPI exceeds the specified value. Alerts can be sent through email, text or SMS message, Service Desk, and through any of your in-house communication tools.



Database, Storage, Operating System Statistics

Monitor any KPI you want, i.e. DB Server Load, Apps Server Load, CPU Utilization, IO Stats, Concurrent Requests, Tablespace Free, Requests Running & Failed, DB Process Count, Total Sessions, Active User Count, JVM Sessions, Forms Count, Wait Events, Total Sessions.



To learn more about TrendZ, visit: www.ennVee.com/trendz.html

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ennVee is a global professional services firm that provides Oracle application management, business, and technology consulting services to help our customers accelerate project completion, reduce disruption, get it right the first time, and lower the cost to deliver tomorrow's solutions today.

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