

Oracle AME (Requisition) » Oracle E-Business Suite Integration

Project Overview

The client is a global leader in student transportation services across the United States and United Kingdom. They operate and maintain more than 21,500 buses that serve over 550 school districts throughout the US alone.

Classes may let out during the summer, but the client's buses are operational year-round. Factors such as inclement weather and high mileage augment the need to ensure that the vehicles are maintained and safe to transport passengers. The client's bus maintenance process involves procuring spare parts and services in vast volumes at regular frequencies. Many times this has created situations where multiple simultaneous requisitions need to be approved and forwarded for procurement and fulfillment.

Integration Solution

Based on Job hierarchy and approval limits, we implemented the AME (Requisition Approval Process) to Oracle E-Business Suite (EBS) Purchasing within the client's application architecture framework. The implementation would optimize the AME capabilities to streamline the entire Requisition process and approval workflows.

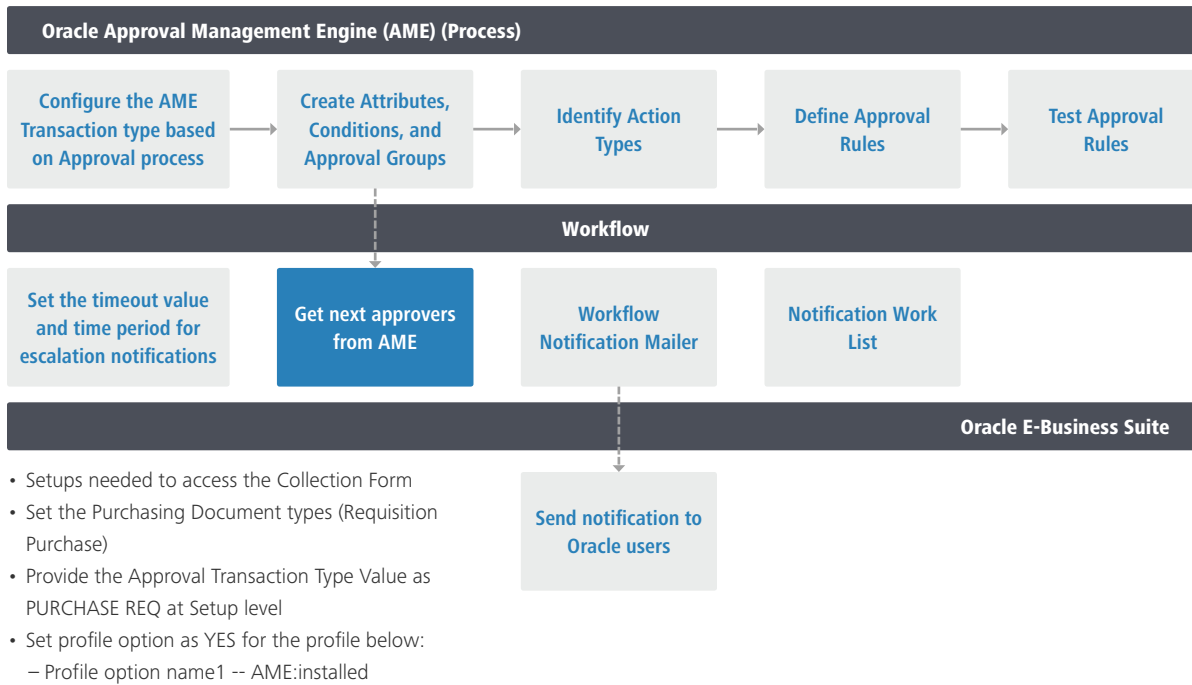
By integrating Oracle EBS and the requisition process, the client would be able to utilize a single set of requisition data between both applications to automatically generate approvals and send out notifications to the appropriate personnel. The entire requisition approval process involved multiple levels, all of which were managed by customizing the approval workflow.

Client

- A leading provider of student transportation and transit services for school districts in North America.
- The client operates a fleet of school buses and charter services, as well as outsourced transportation services.
- Location: Warrenville, Illinois
- 10,100 employees
- 900 million (USD) annual revenue

Tools, Technology, Applications

- Oracle E-Business Suite (EBS) R12.x
- Oracle Approval Management Engine (AME)
- Workflow



Solution Process

The following steps were taken to accomplish the custom business functionality:

1. Set up AME approval process by creating approval hierarchy, approval groups and rules
2. Enable the AME setup by using Profile (AME:Installed)
3. Set the Purchasing "Document types (select the Requisition Purchase Value)"
4. Provide the Approval Transaction Type Value as PURCHASE_REQ at Setup level
5. Include the Custom Approval Process in Requisition Workflow

Business Benefits

Automating the approval process enabled the customer to clear requisitions faster, and lead to an overall reduction in the duration of the procurement process by:

- Streamlining multiple hand-offs for approval with automated workflow
- Eliminating redundant data
- Minimizing manual and time-intensive proposal generation
- Maintaining consistent Requisition approval
- Sending automated approval notifications with Requisition information to superiors

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